

Gloucestershire Flood Guide

November 2021

Dear Resident,

I am writing to you from the Gloucestershire County Council Flood Risk Management team. We work closely with a wide range of other 'risk management authorities' to address the challenges brought by climate change and the associated extreme weather events that have led to an increased frequency of flooding incidents. These authorities include Forest of Dean District Council, the Environment Agency, Gloucestershire Highways and many others; each has their own specific responsibilities, but all work together. However, one particular group that can make a real difference is the affected communities themselves.

As you are no doubt very aware, Newent is one of the many areas in the county that is regularly affected by flooding. This can come from a number of sources, but in your area is primarily fluvial (from rivers) or pluvial (from surface water). As can be seen from the [Environment Agency flood maps](#) (link below), the level of risk varies greatly depending on location but in a large part of the town it is classed as 'high', primarily along Watery Lane, down Peacock Brook and on to the Newent Lake area. With winter upon us, I wanted to draw your attention to some information that can help you to be prepared.

Perhaps the best single source is our recently updated [on-line flood guide](#) (link below). This is an excellent one-stop shop for a wide range of information that can help you prepare for, respond to and recover from flooding. For example signing up to flood warnings, making changes to your property to make it more flood-proof (property flood resilience), drawing up your own flood plan, and knowing who to contact for what can all make a real difference.

If your property has suffered from flooding it really helps us to know the details. This can ensure that we concentrate our efforts where they are most needed. To make this simple, we provide the Flood Online Reporting Tool (link in flood guide). I would encourage you to use this to inform us of flooding, but please be aware that this will not always trigger an emergency response. As the flood guide's contact list states, if you are being flooded, always call the emergency services.

Our close partnership of risk management authorities will continue to do what we can to manage flood risk across Gloucestershire, but we can't do it without your help. I hope our flood guide goes some way to helping you help us, and to helping you help yourself.

Thank-you for your time and your resilience.

GCC Flood Risk Management Team,
FloodRiskManagement@gloucestershire.gov.uk.

- Flood maps: <https://www.gov.uk/check-long-term-flood-risk> or search 'check long term flood risk'
- Flood guide: <https://www.gloucestershire.gov.uk/planning-and-environment/flood-risk-management/flood-guide/> or search 'Gloucestershire flood guide'